

## Orders with a Deferred Delivery Date

The orders with a deferred delivery date feature lets collision shops order parts and indicate a deferred delivery date. Suppliers receive the order with the desired delivery date.

Here is the process:

### Shop

The screenshot shows the 'Online Order' form with the 'Parts' tab selected. The 'Parts Required By' field is highlighted with an orange box and contains the date '2018/05/24'. A red warning box is visible below the date field, stating: 'Warning, this is a DEFERRED ORDER. This date will be applied on all parts ordered with a date.' The form also displays fields for Order # (45645446), Repair Reference # (20180502-10), Order date, Paid by (CARROSSIER ESTEVEZ), and Ship to (ESTEVEZ COLLISION).

The shop orders parts and indicates a later delivery date.

A warning to this effect is displayed under the *Note* section.

### Supplier

The supplier receives deferred order notification. The date from which the supplier may invoice the parts is indicated on the order.

**Warning:** The supplier is under no obligation to reserve the parts until the desired delivery date, nor to guarantee that the prices will remain unchanged.

### Shop

**4 business days before the desired delivery date:**

- ➔ Receives a deferred order reminder by email.
- ➔ The shop may then cancel or modify the order if necessary.
- ➔ No other action is required from the shop.

### Supplier

**3 business days before the desired delivery date:**

- ➔ Receives the deferred order confirmation with the desired delivery date.
- ➔ Informs the shop of price difference (between time of confirmation and now).
- ➔ The supplier may now invoice the parts and prepare the delivery.